

Privacy Statement

April 2024

At Beatty Lodge, we are committed to protecting the privacy and security of your personal information. This Privacy Statement outlines how we collect, use, disclose, and store your information in accordance with Australian privacy laws, particularly the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs).

Collection of Personal Information:

We collect personal information from residents and prospective residents for the purpose of providing accommodation services. This may include your name, contact details, date of birth, emergency contact information, academic institution details, and other relevant information.

Use of Personal Information:

We use your personal information to:

- Process and manage your accommodation application
- Communicate with you regarding your residency
- Provide necessary services and facilities
- Comply with legal obligations
- Improve our services and facilities
- Handle inquiries, complaints, and disputes

Disclosure of Personal Information:

We may disclose your personal information to third parties such as:

- Educational institutions for verification purposes
- Service providers who assist in managing our accommodation facilities
- Government authorities as required by law
- Emergency contacts in case of an emergency

Security of Personal Information:

We take reasonable steps to ensure the security of your personal information to prevent unauthorised access, use, or disclosure. This includes physical, technological, and procedural safeguards.

Access and Correction:

You have the right to access and correct the personal information we hold about you. If you would like to request access or correction, please contact info@beattylodge.com.au.

Consent:

By providing your personal information to us, you consent to the collection, use, and disclosure of that information as outlined in this Privacy Statement.

Contact Us:

If you have any questions or concerns about our Privacy Statement or the way we handle your personal information, please contact info@beattylodge.com.au.

By agreeing to our Terms and Conditions, you acknowledge that you have read and understood our Privacy Statement and consent to the collection, use, and disclosure of your personal information as outlined herein.